



ICV REPORTING SYSTEM

REGISTRATION GUIDELINE

BSP SCM/1 In-Country Value (ICV) Reporting Team

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BACKGROUND

What is ICV Reporting System?

It is a new website platform for BSJV Business Partners to manage and submit Local Business Development (LBD) data, such as Local Employment, Local Content and Local Recruitment.

Who is ICV Reporting System for?

- The ICV Reporting System is for all BSJV Business Partners who have active BSJV contracts
- BSJV Business Partners who are registered in SMART GEP.

How and When to register?

1. The ICV Reporting System will be available for Business Partners to register from 30th October 2023 onwards.
2. The registration invitation email will be sent to **BSJV Business Partner's Primary Contact email address as per registered in SMART GEP** only.
3. System registration guideline will be sent together with the invitation for registration email.

Note:

1. **The ICV Reporting System is open for registration via email invitation only.**
2. **Business Partners are required to submit their LBD reports via SMART until further notice.**
3. **Quarterly BSJV LBD Reporting via the new ICV Reporting System will be announced via email.**

Contact Info:

If you have encountered any issues or concerns with the new ICV Reporting System, kindly contact the ICV team via the listed options below. Please take note of BSP working hours from Monday to Thursday 7.30 AM – 4.30 PM and Friday 7.30 AM – 12.00 PM, 2.00 PM – 4.30 PM.

- Email incountryvalue@bsp-shell.bn or
- Call, Text or Whatsapp the ICV Hotline at +673 7372000

INTRODUCTION

- This document serves as a guideline on how to **register** for the new ICV Reporting System.

- **Description**

The guideline is developed for:

- **All BSJV Business Partners who have active BSJV contracts**
- **BSJV Business Partners who are registered in SMART by GEP**

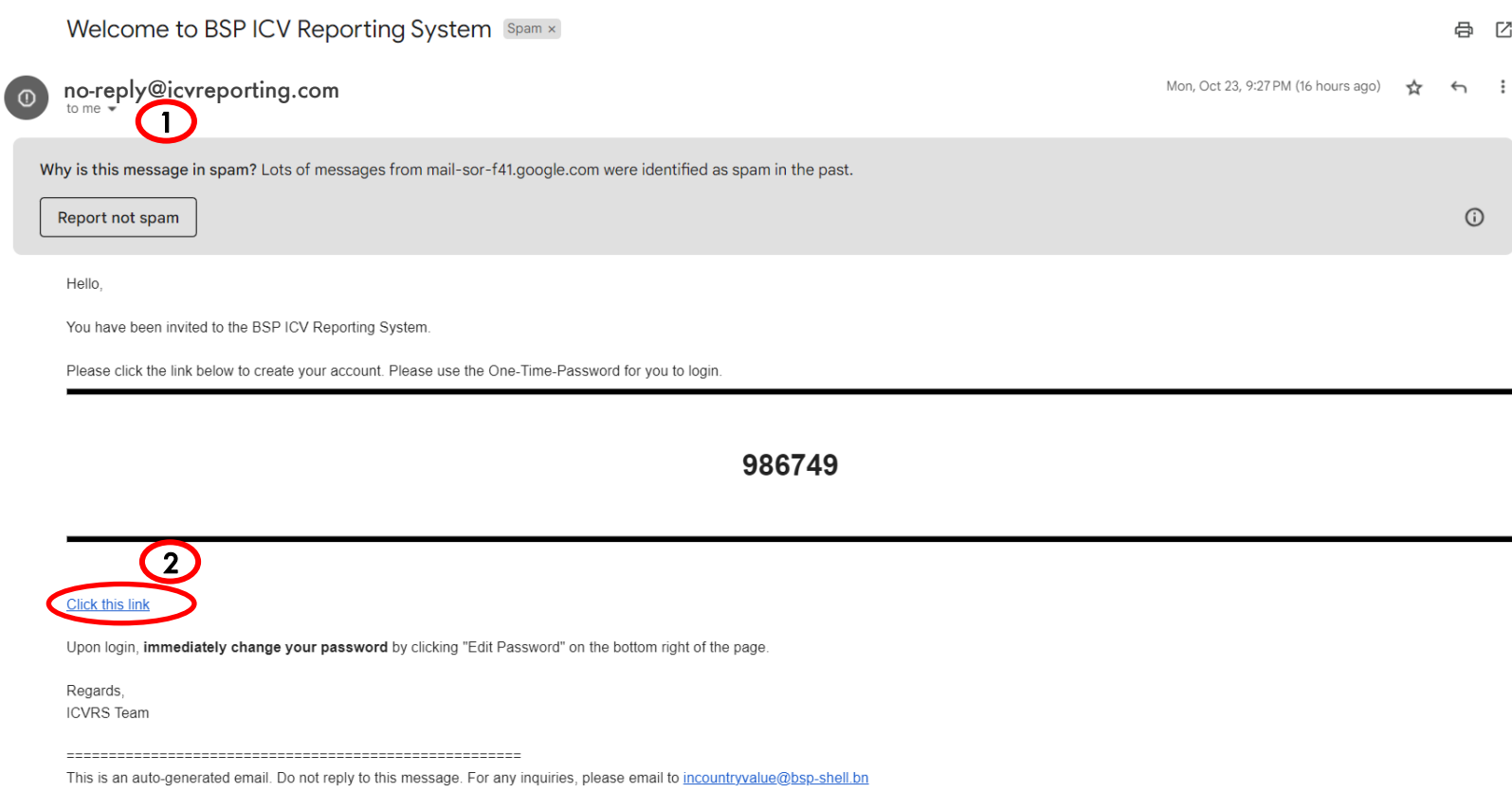
- **Distribution Control**

The Document Owner controls distribution of this document. The standard distribution list is as follows:

- **All BSJV Business Partners registered in SMART by GEP**
- **All Contract Holders (CH) and Contract Owners (CO)**
- **All SCM staff**



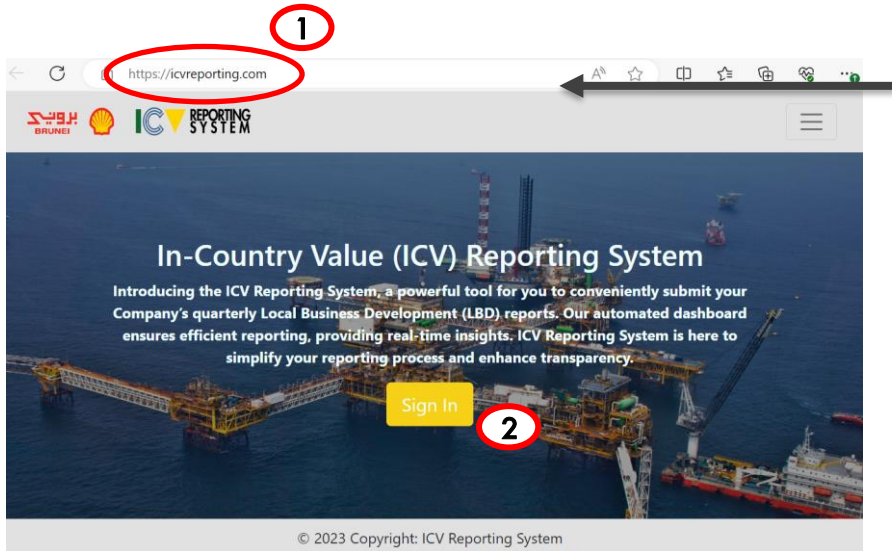
EMAIL NOTIFICATION



1. An email notification from no-reply@icvreporting.com will be sent out to your Primary Contact Email Address as per registered in SMART.
2. Kindly check your 'Inbox' or 'Spam' folder mailbox for an email subjected as "Welcome to BSP ICV Reporting System".
3. Click the link in the email to begin your registration via your web browser.

Note: Please email incountryvalue@bsp-shell.bn if you did not receive any email/notification for the invitation.

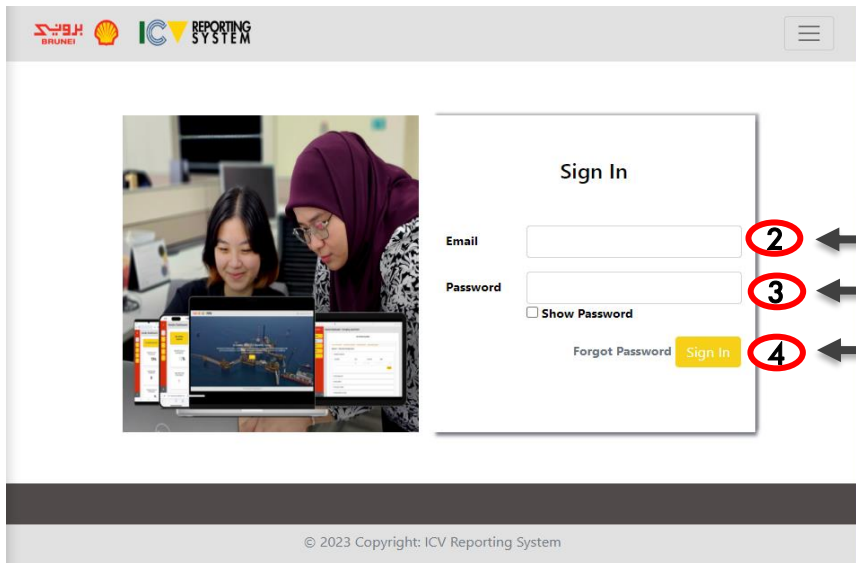
LOG IN



1. The link will direct you to the Sign In page of the ICV Reporting System.

Option:

1. Visit <https://www.icvreporting.com> using your web browser and click "Sign In".
2. Visit https://www.icvreporting.com/vendor_signin using your web browser.



2. Enter your company's SMART Primary Contact email address.
3. Enter the 6-digit OTP you receive in the registration invitation email.
4. Click 'Sign in'.

Note: It is advisable to access the ICV Reporting System using your desktop/laptop for a better user experience.

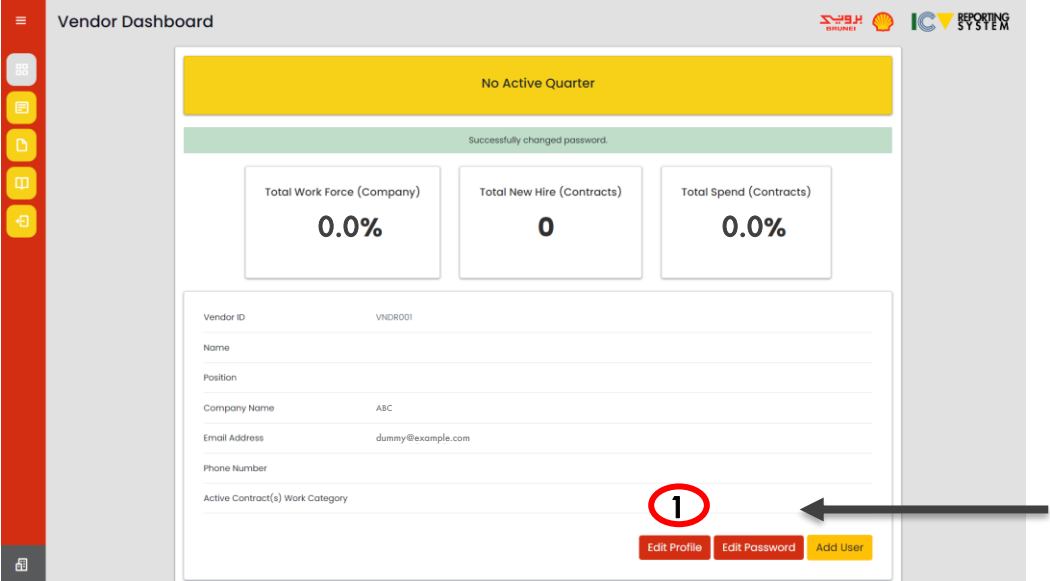
CHANGE PASSWORD

Note: Upon successful password change, a prompt 'Successfully changed password' will appear, and you will receive an email notification.

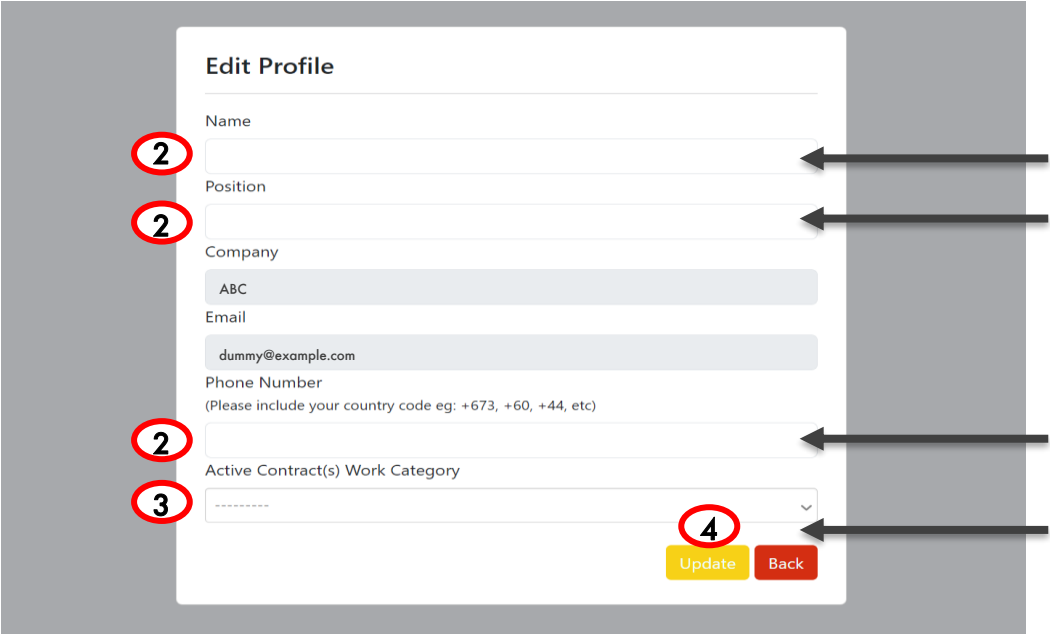
The image shows two screenshots from a web application. The top screenshot is the 'Vendor Dashboard' with a red sidebar. A red circle with the number '1' is around the 'Dashboard' menu item. Below the dashboard, there are three summary cards: 'Total Work Force (Company)' at 0.0%, 'Total New Hire (Contracts)' at 0, and 'Total Spend (Contracts)' at 0.0%. Below these is a form with fields for Vendor ID, Name, Position, Company Name, Email Address, and Phone Number. At the bottom of this form are three buttons: 'Edit Profile', 'Edit Password', and 'Add User'. A red circle with the number '2' is around the 'Edit Password' button, with an arrow pointing to it from the right. The bottom screenshot is the 'Change Password' form. It has three input fields: 'Old Password', 'New Password', and 'Confirm New Password'. A checkbox labeled 'Show Password' is below the fields. At the bottom are 'Submit' and 'Go Back' buttons. Red circles with numbers 3, 4, 5, and 6 are around the 'Old Password', 'New Password', 'Confirm New Password', and 'Submit' elements respectively, with arrows pointing to them from the right.

1. Click 'Dashboard', scroll down the page.
2. Click 'Edit Password'.
3. Enter the OTP as Old Password.
4. Enter your New Password.
5. Re-enter your New Password.
6. Click 'Submit'.

EDIT PROFILE



1. Click 'Edit Profile'.



2. Fill out 'Name', 'Position' and 'Phone Number'.

3. Select 'Contract(s) Work Category' from the drop-down list.

4. Click 'Update'.

Note: Upon successful update, a prompt 'Data is successfully updated' will appear.

LOG OUT

The screenshot shows a 'Vendor Dashboard' interface. On the left, a red vertical sidebar contains a 'Log Out' button, which is circled in red with the number '2' and an arrow pointing to it. The main content area displays a 'No Active Quarter' message, a success notification 'Data is successfully updated.', and three summary cards: 'Total Work Force (Company)' at 0.0%, 'Total New Hire (Contracts)' at 0, and 'Total Spend (Contracts)' at 0.0%. Below these is a profile card for Vendor ID VNR001 with the following details:

Vendor ID	VNR001
Name	Dummy
Position	Administrative Manager
Company Name	ABC
Email Address	dummy@example.com
Phone Number	+673XXXXXXX
Active Contract(s) Work Category	CAFE/FRANCHISE SERVICES CATERING AND HOTEL SERVICES - ONSHORE

At the bottom of the profile card are three buttons: 'Edit Profile', 'Edit Password', and 'Add User'. Arrows from the left point to the 'Name', 'Position', 'Phone Number', and 'Active Contract(s) Work Category' fields, each circled in red with the number '1'.

Complete the registration by checking that you have filled out:

1. 'Name', 'Position', 'Phone Number' and 'Active Contract(s) Work Category'.
2. Click 'Log Out'.

FREQUENTLY ASKED QUESTION (FAQs)

Q: How do we log into ICV Reporting System?

A: An email notification from no-reply@icvreporting.com will be sent out to your Primary Contact Email Address (as per registered in SMART). Kindly check your 'Inbox' or 'Spam' folder via your mailbox for an email with subject of "Welcome to BSP ICV Reporting System". Click the link in the email to begin your registration process via your web browser.

Q: What credentials do we use?

A: Use your company SMART's primary contact email address as the Email Credentials. For Password, please refer to the 6-digit OTP you receive via the registration invitation email.

Q: Do we use the same username and password as SMART?

A: No, User is required to log into ICV Reporting System using the ICV Reporting System Credentials provided by BSP. Please email to incountryvalue@bsp-shell.bn for assistance on ICV Reporting System credentials.

FREQUENTLY ASKED QUESTION (FAQs)

Q: Why have we not received the registration invitation email for the ICV Reporting System?

A: The registration invitation email is only sent out to the Primary Contact Email Address registered in SMART and to Business Partners with effective BSJV contracts.

Q: We have checked 'Inbox' and 'Spam' folders, and there is still no registration invitation email for ICV Reporting System.

A: Please email to incountryvalue@bsp-shell.bn and the ICV Reporting Team will resend the invitation.

Q: I am encountering some login problems. Where do I get help?

A: User may email incountryvalue@bsp-shell.bn for assistance on ICV Reporting System login-related issues.

Q: How to request for additional user to access the ICV Reporting System?

A: User can add additional user by clicking the 'Add User' button on bottom right of the Dashboard page in ICV Reporting System.

FREQUENTLY ASKED QUESTION (FAQs)

Q: How many users from the Company can be given access to ICV Reporting System?

A: Maximum of 4 users for each Company to access the ICV Reporting System.

Q: Are there any logs of date and time upon data updates? Would there be an acknowledgement receipt upon report submission?

A: Yes, there is a date and time stamp captured in the Admin site for every activity. The user will receive an email notification for successful report submission as an acknowledgement.

Q: How to check additional users registered in ICV Reporting System?

A: User can check from the additional users list displayed at the bottom of the Dashboard page.

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